Aspiring Michigan Medicaid Dental Providers

July 2023



"Working to protect, preserve and promote the health and safety of the people of Michigan by listening, communicating and educating our providers, in order to effectively resolve issues and enable providers to find solutions within our industry. We are committed to establishing customer trust and value by providing a quality experience the first time, every time."

-Provider Relations



"This positive change recognizes the strong correlation between oral and physical health outcomes," said Elizabeth Hertel, MDHHS director. "With better services and closer care coordination, we can maximize opportunities to create healthy outcomes for beneficiaries of all ages while also expanding the number of providers so Michigan's residents can get care where and when they need it."

MDHHS expands dental benefits for Medicaid beneficiaries



Table of Contents



Welcome to Michigan Medicaid



Benefits of Enrolling



Excited to Start?



Provider Resources



Acronyms

Term	Definition	Website
CHAMPS	Community Health Automated Medicaid Processing System	<u>CHAMPS</u>
DFV	Dental Frequency Verification	<u>DFV Website</u>
FFS	Fee for Service	Medicaid Provider Website
ICO	Integrated Care Organization	ICO Website
MHP	Medicaid Health Plan	Medicaid Health Plan Website
MCO	Managed Care Organization	MCO Website
MDHHS	Michigan Department of Health and Human Services	<u>MDHHS</u>
PA	Prior Authorization	CHAMPS PA Website
SIGMA	Statewide Integrated Governmental Management Application	SIGMA Website

- For additional health coverage and medical terms visit:

 Michigan Medicaid Provider Manual >> Glossary or
- Department of Insurance and Financial Services <u>Glossary of Health Coverage and Medical Terms.</u>



Objectives

- After participating in today's webinar providers should be able to;
 - Assess the difference between Medicaid Fee-For-Service and Medicaid Managed Care Organizations.
 - Weigh the benefits of enrolling in Michigan Medicaid.
 - Interpret the steps necessary to enroll and start partnering with us today.



Welcome to Michigan Medicaid

- What is Medicaid?
- What are Medicaid Managed Care Organizations?
- Who is Eligible For Medicaid?
- Michigan Dental Benefit Administration

MDHHS Dental Provider Webpage



What is Medicaid?

Medicaid is health coverage for millions of Americans. In Michigan Medicaid is delivered in two different service delivery models

Fee-For-Service

A term used to describe Medicaidpayable services that are not provided through a Managed Care Organization. This means that Medicaid pays a fee for the service provided.

Managed Care Organization

A term used to describe the administration of Medicaid services through a Medicaid Health Plan or an Integrated Care Organization.



What are Medicaid Managed Care Organizations (MCO)?

MCOs provide services to Medicaid beneficiaries who reside in a Medicaid Health Plan (MHP) or in an Integrated Care Organization (ICO). MCOs must operate consistently with all applicable published Medicaid coverage and limitation policies. Although MCOs must provide the full range of covered services, MCOs may also choose to provide services over and above those specified. MCOs are allowed to develop prior authorization requirements and utilization management and review criteria that differ from Medicaid requirements.



Who is Eligible For Medicaid?

Benefit Plan Table

 Health care coverage is available to all individuals and families who meet certain eligibility requirements.

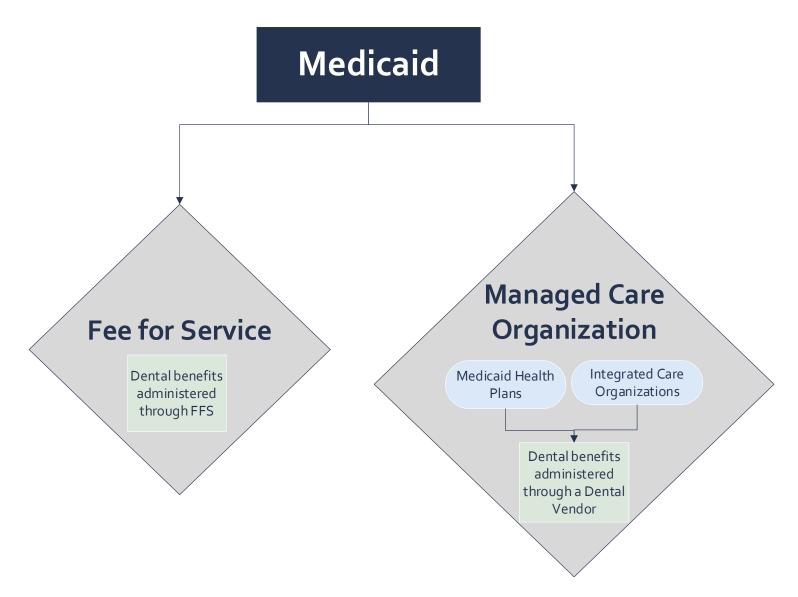
In Michigan, 3.1 million people (a little less than one-third of the state) are covered by Medicaid.

- Eligibility for Medicaid is determined at the local MDHHS county office. Individuals will receive different services based on the benefit plan they qualify for. Some examples of different benefit plans include;
 - Healthy Michigan Plan
 - States were also granted the option to extend coverage to people with incomes at or below 133% of the federal poverty level under the Affordable Care Act.
 - Children's Special Health Care Services
- Only certain benefit plans cover dental services.



Michigan Dental Benefit Administration

- Michigan Dental Covered Services
 - Emergency
 - Diagnostic
 - Preventive
 - Restorative
 - Therapeutic service for a dental disease that, if left untreated, would become acute dental problems or cause irreversible damage to teeth or supportive structures.





Benefits of Enrolling

- Increased the reimbursement to the average commercial rate (<u>Dental fee Schedule</u>) (MI Medicaid Policy: <u>MMP 22-51</u>)
- Increased the number of covered dental services to include crowns, endodontics, and periodontal therapy. (MI Medicaid Policy: MMP 23-13)
- Removed prior authorization for certain services.



Reimbursement

- Increased the reimbursement to the average commercial rate.
- FFS Dental Fee Screen
- MI Medicaid Policy:
 - MMP 22-51

Service	Prior to Jan 1, 2023	After Jan 1, 2023	Dollar Increase
Dentures Complete Maxillary (D5110)	\$341.25	\$934.80	\$593.55
Crown Porcelain Fused Base M {D2751}	\$0.00 cshcs only	\$656.59	\$656.59
Extraction Erupted Tooth/Exr {D7140}	\$44.47 Age 0-19 \$25.62 Age 19-124	\$88.47 ALL AGES	\$44.00 Ages 0-19 \$65.85 Ages 19-124
Resin Three Surfaces- Anterior (D2332)	\$74.13 Age 0-19 \$49.02 Age 19-124	\$129.87 all ages	\$55.74 Ages 0-19 \$80.85 Ages 19-124



Covered Dental Services

- Increased the number of covered dental services to include crowns, endodontics, and periodontal therapy.
- MMP 23-13 Changes to
 Medicaid Dental Coverage
- FFS Dental Fee Screen



Crowns

- Laboratory-processed cast restorations (crowns) and associated procedures are covered for all beneficiaries.
- Coverage includes Full metal crowns on molars.
- Porcelain and porcelain fused to metal crowns for permanent first and second premolars, canines, and incisors.



Additional

- Sealants are covered for all beneficiaries.
- Restorative root canal treatment is a benefit for all beneficiaries.
- Topical application of fluoride (nonvarnish and varnish) is covered for beneficiaries age 6 up to age 21 once every six months.
- Fluoride varnish is covered for beneficiaries under age 6 up to four times a year.
- Periodontal services are a covered benefit for all beneficiaries.
- Periodontal maintenance is covered once every six months.



Prior Authorization

Removed prior authorization for certain services.

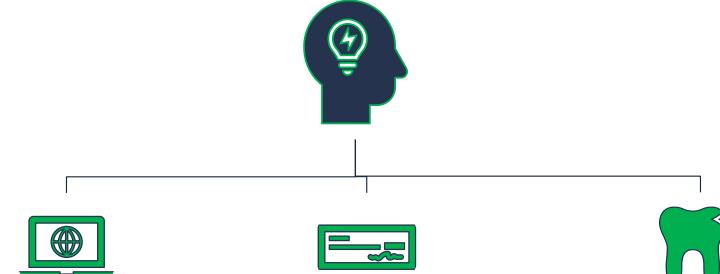
- Complete and partial dentures will no longer require PA.
- In addition, Medicaid is removing the partial denture requirements for missing at least one anterior tooth or having less than eight.



Benefits of Enrolling

- MILogin and CHAMPS <u>Overview</u>
- <u>Dental Beginner Guide</u>

Benefits of Enrolling



Direct deposit,

manage account

information, view

invoice and payment

information 24 hours

a day, 7 days a week.

Online access for enrollment, claim submission, electronic claim processing, and real-time patient information.

(separate FFS and MC)



Help beneficiaries get and stay healthy!



Excited to Start?

Learn more about the enrollment process and enroll as a Michigan Medicaid Provider today!



Next Steps



Enroll in CHAMPS. In Michigan, it is mandatory for all providers serving Medicaid beneficiaries.

>> Enroll in CHAMPS today! <<



Contract with an MCO. Providers can find available plans in their area by referring to the

- List of Medicaid Health Plans Contact
- List of Integrated Care Organizations



Start billing Michigan Medicaid. Check out the <u>Dental Beginner Guide</u> for convenient links and information.



Need More Help? Provider
Support is here to help. Contact us
for a <u>1-on-1 Appointment</u>
Request.



Provider Resources



For more information on how benefits are changing with the COVID-19 Public Health Emergency (PHE) visit www.michigan.gov/2023BenefitChanges.



MDHHS website: www.michigan.gov/medicaidproviders



We continue to update our Provider Resources:

CHAMPS Resources

<u>Listserv Instructions</u>

Provider Alerts

Provider Enrollment Website



Provider Support:

ProviderSupport@Michigan.gov

1-800-292-2550



Thank you for partnering with the Michigan Medicaid Program.

